

## Quality Policy

**D.D. SYNERGY** has developed and implements an Integrated Management System which includes a **Quality Management System** according to the requirements of the standard **ISO 9001:2015** and with scope: **SAP SOLUTION INSTALLATION & SUPPORT – INTEGRATED IT SOLUTIONS »**

The Top Management of the company is committed to adhere to the Quality Management System consistently and with the aim of providing products and services of stable and known. This Policy statement is a commitment for the company to comply with national laws, EU and regulatory directives, the requirements of standards and the continuous improvement of the effectiveness of the Quality Management System. The company is committed to fully monitor and implement any applicable legislation that governs its operations.

For the effective implementation of the above, **D.D. SYNERGY** establishes quality objectives at all levels of its operation, the achievement of which is examined and evaluated by the Top Management, in the context of the planned Management Reviews of the Quality Management System with the aim of its continuous improvement.

The Top Management is committed to the continuous training and participation of its personnel in the continuous improvement of the Quality Management System. The above policy concerns all the company activities. It is disclosed and available both within the company and to its interested parties, as appropriate, and it is ensured that it is applied at all levels, with the main purpose of creating the relevant awareness of the System Principles and Philosophy.

The company, through the Top Management's unwavering commitment to the monitoring and implementation of the principles set out in this Policy and, more generally, throughout the entire scope of the company's Quality Management System, looks forward to the continuous and stable development of its business activity, as a byproduct of meeting the requirements of its customers and the continuous improvement of the quality of the services provided by it.

**Top Management**

Charalampos Metaxas Savoulidis

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